



e-net

IPHCA's Health Information NetworkSM

Project Team

Tom Johnson, EHR Project Director

Tom handles the day-to-day responsibilities for the technical, administrative, evaluative, and financial aspects of the project. This includes planning for the implementation of the EPM, EHR, and EDR systems, and coordination of all post-implementation support activities. Tom has 13 years of experience working with practice management systems and is able to assist users with all areas of their systems.



The e-net team (from left to right): Jessica Tvrdik-Fortin, Denise Walls, Murray Elliott, Tom Johnson, Michelle Hagele, and Susan Newcum.

Murray Elliott, Network Engineer

Murray Elliott is responsible for the i-net and e-net communication systems and the e-net hardware platform. Murray assists IPHCA members by resolving local and wide area networking issues, and Citrix and other e-net hardware and support requests. He has over 20 years experience in computer network support, and has been with IPHCA/CQuest for over 10 years.

Michelle Hagele, Training and Data Support Analyst I

Michelle works with e-net member health centers on their EHR implementation activities, assisting with product configuration, project management, training, and support. Michelle is a registered nurse, and brings seven years of hospital and clinic experience to the project.

Susan Newcum, Training and Data Support Analyst I

Susan brings over 10 years of experience with CQuest's Help Desk Services unit. She currently provides help desk assistance to i-net members, as well as provides training and set-up support for e-net members.

Jessica Tvrdik-Fortin, Training and Data Support Analyst I

Jessica also works with e-net member health centers on their EHR implementation activities, assisting with product configuration, project management, training, and support. She formerly served as a medical assistant in a clinical setting, and has six years EHR system experience with implementations, troubleshooting, and support.

Denise Walls, Training and Data Support Analyst II

Denise provides support to the current i-net members, and will also play a critical role implementing and supporting the EPM, EHR, and EDR products. Denise has many years of experience working with practice management systems, and is able to help CHCs with billing, scheduling, and software set-up of their systems.